

## **Autodesk Subscription**

### **Use of Previous Version FAQ**

#### **What is use of “Previous Version”?**

Use of “Previous Version” of Autodesk current products is a benefit available only to Autodesk Subscription customers.

#### **Is this a new policy?**

No, this not a new policy. This is an extended benefit which is *in addition* to the existing entitlement that allows a Subscription customer who legally licensed a previous version, including those older than three releases back, to continue to use the previous version, provided they do not exceed the maximum number of licenses that were originally obtained for that release, and in no event more than the number of seats currently on Subscription.

#### **What has changed?**

As of April 7, 2008, this benefit is being enhanced. Effective on that date, customers may use previous versions of up to three (3) releases back from the 2009 product release up to the total number of licenses of the product currently under Subscription. Subscription customers who do not have the previous version of the software may request available media through the Subscription Center.

Refer to the “*Eligible Product List for Previous Version Use*” posted on the Subscription Center for a complete listing of eligible releases.

#### **Any additional changes?**

As part of the enhancements to current policy, we do not require that subscribers have owned the eligible previous version(s). With the 2009 product release, subscribers may use current version or up to three versions back whether or not those previous version(s) were owned. Whereas under the current policy, Subscribers can use previous versions of products they have on Subscription only if they legally owned a license for that version.

#### **Will Autodesk provide product support for previous version?**

Yes. Autodesk will provide product support for current release and up to three previous versions back starting with the 2009 product release for that software on Subscription. Please refer to terms and conditions for exceptions noted. (Sec. 2.2.3)

### **Is mixed version use of products allowed?**

Yes, mixed version use of the current version and up to three versions back of the eligible previous version(s) is allowed as long as combined seat count does not exceed the total number of licenses of that product on subscription.

Example: Subscriber has 10 seats of AutoCAD 2009 on subscription. Subscriber will be allowed to use a total of 10 seats of any combination of AutoCAD 2009, AutoCAD 2008, AutoCAD 2007, and AutoCAD 2006 in mixed use.

### **What previous versions are eligible?**

Most previous versions up to three releases back from the current release are eligible. However, you must refer to the "*Eligible Product List for Previous Version Use*" posted on Subscription Center for a complete list of eligible previous version(s).

### **Is there any difference in the policy based on deployment (i.e., standalone or network)?**

The policy applies to both standalone and network deployments although the process for accessing the benefit may differ with deployment type.

### **If I have a network license, how do I access previous versions?**

Subscription customers with a **2009 network license** now have functionality that will provide an authorization code for previous versions up to three releases back, up to the total number of licenses of the product currently under Subscription.

Refer to the "*Eligible Product List for Previous Version Use*" posted on the Subscription Center for a complete listing of eligible releases. If current network release is not 2009, license and media for previous versions may be requested through the Subscription Center.

### **What happens if I have a standalone license?**

Subscription customers with a **2009 standalone license** will also have access to the previous versions up to three releases back; however the license activation functionality will differ. Customers may request a serial number for activation with help from a step-by-step guide on the Subscription Center.

### **If I need it, how do I get the media?**

The CD or DVD for eligible previous version software up to three releases back is available at no charge to qualifying customers from the global media replacement site, access through Subscription Center.

### **Do these benefits apply to products that have been cross graded from?**

No. Once you cross grade, previous version use benefits only apply to Previous Versions of your *new* cross grade product, not for the product from which you cross graded. In the case of product suites, subscribers will have access to previous versions of suites that are in the *“Eligible Product List for Previous Version Use”*.

**Where to go for more information?**

For more information regarding Previous Version please login to Subscription Center at [www.autodesk.com/subscriptionlogin](http://www.autodesk.com/subscriptionlogin). Once logged in click on the Subscription Administration link on the left hand navigation.