

## FREQUENTLY ASKED QUESTIONS: 2010 INSTALLATION AND LICENSING

*Autodesk Subscription's Product Support team recently hosted a series of global webcasts on "What's New in 2010 Installation and Licensing."*

*This FAQ was created from that session, and is being published here to share this important information with all Partners.*

### **Multi-Language and Language Packs**

*Q: Can the language of a product be changed after installation? Can we have French and English AutoCAD LT installed side by side now?*

*A: The language used when installing the product is permanent for that particular installation. In order to install a product in multiple languages, you must create separate installations for each language.*

*Q: How do side-by-side installations in different languages handle having the same serial numbers?*

*A: Side-by-side installations of the same product serial number should be considered as a reactivation of the product since it has already been installed and activated on the same machine. For network licensed products, they should use the same license file.*

*Q: Is it possible to change the language after the installation?*

*A: You cannot change the language of an installed product.*

*Q: Can I create several deployments for several languages using one administrative image?*

*A: As long as the administrative image includes all the languages you might need, you can create multiple specific language deployments – one at a time.*

*Q: If a customer's OS is multi-language, will the Autodesk product be changed with the OS language automatically?*

*A: No.*