

Dear Customer,

Did you know....

If a Subscription user forgets his/her login ID or password he/she can request them via Subscription Center! See instructions below.

Forgot password?

Subscription customers can request a temporary token password by following the steps below:

From the Subscription Center login page: <http://subscription.autodesk.com>

Select "Forgot Password?"

Enter your "User ID and Email Address" (insert email address or member name)

Click "Submit"

The temporary token password will be sent to the Subscription customer via email. Once the Subscription customer has logged into the Subscription Center with the token password, the system will prompt the Subscription customer to select a new permanent password.

Forgot login?

Subscription customers can request their login ID by following the steps below:

From the Subscription Center login page: <http://subscription.autodesk.com>

Select "Forgot Login ID?"

Enter your " Email Address"

Click "Submit"

The login ID will be sent to the Subscription customer via email.

Best regards,

Autodesk Subscription Team