

## System/Product Crashes

### Possible Cause:

- System Conflict,
- complex or corrupted drawing
- etc.

### Suggestions:

#### Try in Diagnostic Mode

Info: <http://usa.autodesk.com/adsk/servlet/ps/item?siteID=123112&id=6453117&linkID=9240817>

- **If error persists in Diagnostic Mode, perform full uninstall and reinstall of product**

Info: <http://usa.autodesk.com/adsk/servlet/ps/item?siteID=123112&id=10243968&linkID=9240617>

- **Else, if error did not occur in Diagnostic Mode, try the next few steps ...**

#### Try in Admin account

Info: <http://usa.autodesk.com/adsk/servlet/ps/item?siteID=123112&id=7281983&linkID=9240617>

- **If not reproducible, recreate windows profile**

#### Disable Antivirus and Security applications restrictions

Info: <http://usa.autodesk.com/adsk/servlet/ps/item?siteID=123112&id=13219632&linkID=9240617>

#### Audit or Recover drawing

Info: <http://usa.autodesk.com/adsk/servlet/ps/item?siteID=123112&id=2896262&linkID=9240817>  
<http://usa.autodesk.com/adsk/servlet/ps/item?siteID=123112&id=2860535&linkID=9240817>

#### Uninstall and reinstall the correct .NET Framework version

Info: <http://www.2dcad.info/lt-supportbank.html> > troubleshooting > .NET Framework